

# Dramatic Improvements in Program & Portfolio Management

## CAPABILITIES SHOWN



Project/Program  
Management Services



Agile  
Services



Business & Systems  
Analysis Services



Consulting &  
Advisory Services



Coaching  
Services

## ABOUT THE COMPANY

Navitas Business Consulting is an award-winning, woman and minority-owned, SBA 8(a) certified IT Consulting & Solutions Company. We value passion, integrity, commitment, and collaboration, provide the perfect combination of technology, people, innovation, and expertise, and are committed to helping you improve speed, achieve desired outcomes, and reduce costs. Our core capabilities include multi-cloud enablement, digital transformation, and data and intelligence.



## CUSTOMER CHALLENGE

A large financial institution had an established Project Management Office (PMO) that oversees a portfolio of projects and drives a structured approach in managing program execution. Since the customer had embarked on an organization-wide modernization initiative, there was a need to uptick their PMO capabilities. Resourcing challenges, such as prolonged internal hiring periods, variability in quality and accountability of third-party resources, and retention of skilled PMs, were hindering the timely business case realization of key initiatives. To alleviate these resourcing challenges, the Company sought a sourcing partner who could set up an SLA-driven flexible resourcing model that provided flexibility, cost predictability, and responsiveness to variable business demands.

## NAVITAS SOLUTION

To meet the needs of the Company, Navitas provided a responsive and flexible staffing service and a robust resource management office to support the PMO. This enabled high-quality resources to be allocated to projects/programs in a timely and cost-effective way and enhanced PMO capabilities. The current 30-member team includes project/program managers, analysts, coordinators, agile coaches, and scrum masters. Our team of skilled practitioners delivered programs across portfolios that utilized a spectrum of delivery methodologies like waterfall, iterative, Kanban, Agile, Scrum fall, and SAFe. We managed hybrid project/program environments (agile + waterfall) with experienced PMs, while also helping the Company on its journey towards agile by coaching project teams. Our PMO team members served as change agents and drove compliance with the Company's established processes/methodologies. We had a single point of contact to liaise with stakeholders to set up governance, manage the team, structure target state solutions, and play a partial delivery role.

## THE BENEFITS

### 10%

reduction in the average cost for program/project management, through process streamlining and elimination of multiple sourcing vendors

### Improved

consistency and process compliance with PMO members acting as change agents

### 14 days

Time required to fill PM positions, achieving Rapid Program Mobilization

### 70+

PMO resources